

Knowledge Management

Successful knowledge management is characterised by how well an organisation captures experiences, manages this and then publishes it for the benefit of the entire organisation. Many enterprises have invested significantly in software solutions and spent time implementing processes to help improve knowledge management e.g. document management, but have failed to leverage the true potential of this intellectual capital.

Organisations must better exploit their existing investments in knowledge management and translate this into competitive advantage; this can be achieved by enabling lessons learnt to be transferred between projects and the development and publication of collaborative practices.

This module audits how well an organisation converts their experience into knowledge for the purpose of continuous performance improvement. Throughout the planning, execution and reporting phases of any given projects the audit focuses project owners and its members on identifying those activities that have the most significant influence on a projects performance. The results from the audit provide a clear indication as to where future support, training or investment is required to increase the robustness of any financial aspect of software or IT projects.

Monetical's Knowledge Management auditing allows an organisation to better understand its current knowledge management capability.

Capture

Enables the enterprise to accurately register current knowledge management capabilities. This initial audit step includes the identification of existing knowledge management software solutions, businesses processes and participants.

Analyse

An assessment of the individuals and groups within the enterprise who perform one or a multitude of roles - Creator, Consumer, Contributor.

Publication

Accurately measure the value of the current knowledge management capability to identify further investment in software solutions, businesses processes and the roles individuals play in the cycle.

Improve

Provides a series of preconfigured corrective measures, that help the enterprise improve on its current knowledge management capability and enables the organisation to maintain an optimum level of performance as the enterprise undergoes change.

