

5 Day health check factsheet

The intellect contained within each of the 5 day health check programmes is tailored to meet the specific operational and commercial characteristics necessary to establishing how well the organisation is exploiting industry best practices and helps them identify and correct underlying performance challenges.

Dedicated health check programmes

- I. Software development*
 - II. I.T. project execution*
 - III. Reducing S&M cost*
 - IV. Commercial improvement*
 - V. Market led commercial growth*
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Enterprise-wide

The ability to articulate current performance challenges, providing a clear and precise set of corrective measures, is possible because of the speed and accuracy each health check audit benchmarks current organisational characteristics against industry best practices.

Enterprise topics

Each health check benchmarks 10 enterprise topics, each with a series of detailed topics to ensure no important characteristic is overlooked.

Organisational Innovation

- Leadership and Management
- Ideas & Innovation Lifecycle
- Roles & Responsibilities
- Ideas & Innovation Lifecycle

Organisational Communication

- Team members
- Teams & clients
- Teams & Leadership

Knowledge Management

- Capture
- Analysis
- Publication
- Improvement

Resource Management

- Teams
- Personnel
- Applications & IT resources
- Experience

Facilities Management

- I.T. Hardware & Software
- Accommodation
- Equipment
- I.T. Logistical Support

Operational Management

- Planning
- Execution
- Performance Management
- Quality Assurance
- Risk Management
- Change Control

Sourcing Management

- Planning & Objectives
- Selection & Execution
- Capability
- Performance

Commercial Management

- Market Analysis
- Release mechanism
- Commercialisation life cycle
- Delivery channel & mechanisms

Customer Services Management

- Readiness
- Resource Management
- Measurement
- Improvement

Financial & Legal Management

- Financial & Legal Planning
- Financial Capability & Performance
- Financial Execution