

5 Day health check overview

Whether the organisation has recently or sometime ago adopted a distributed organisational structure, Monetical Health Check is designed for software and I.T. organisations facing one of a number of operational or commercial challenges that requires immediate attention before they escalate, e.g. missed important project deadline or loss of strategic sales opportunities. In such cases, the organisation must be able to promptly capture and analyse the appropriate data in order to identify and correct their underlying performance weaknesses. Monetical 5 day health check results include action items that mitigate risk and provide sufficient data to form the basis of a more comprehensive programme appraisal or a business case for enterprise investment. In all these situations it is important that the entire health check process is quick, unambiguous, unbiased and eradicates any internal politics.

Enterprise-wide evaluation

The ability to quickly and efficiently articulate current performance challenges and provide a clear and precise set of corrective measures that will mitigate risk encompasses all of the following enterprise characteristics:

- Product or Service Innovation
- Organisational Communication
- Knowledge Management
- Resource Management
- Facilities Management
- Operational Management
- Sourcing Management
- Commercial Management
- Customer Services Management
- Financial & Legal Management

Health check schedule

To ensure the health check process is quick, unambiguous and unbiased this dedicated programme is designed to be completed within just 5 working days.

The preconfigured health check schedule consists of the following milestones.

Activity	Start Date	End Date	Status	Responsible
Set up and distribution via Email	2009-10-11	2009-10-11	Completed	
Capture data	2009-10-12	2009-10-13	In Progress	
Series of collaborative analysis session	2009-10-14	2009-10-15	In Progress	
Publish improvement plan	2009-10-16	2009-10-16	Planned	

Day 1: Set up and distribution via Email

Day 2 & 3: Capture data

Day 4: Series of collaborative analysis session

Day 5: Publish improvement plan

Benchmark and check lists input

Input from all the health check participants is gathered via a simply web-based application, which is accessed directly from the link contained in a notification Email sent to all nominated participants.

Uncovering root causes

A collaborative online session between the Monetical team the health check stakeholders is held on day 4 exploits the industry's most preconfigured root cause map. Reviewing each response that does not reach the minimum performance baseline provides a holistic view of the underlying enterprise weaknesses influencing performance.



Clear actions

On the final day the Monetical team will provide senior managers and stakeholders with a qualified and quantified mitigation and corrective action plan that will enhance the organisation's overall performance capability. Recommendations are based on the best practices guidelines held within the Monetical knowledge repository, which have been provided by UK subject matter experts and have been proven to bring about performance turn around within organisations facing similar challenges.

